

Accommodation Terms and Conditions (English Version)

Article 1 (Scope of Application)

These Terms and Conditions apply to accommodation contracts and related agreements concluded between Eurex Co., Ltd. (“the Company”) and guests staying at accommodation facilities operated by the Company (“the Facility”). If special agreements are made within the limits permitted by law and common practice, such agreements shall take precedence.

Article 2 (Application for Accommodation)

Guests applying for accommodation shall provide their name, date of stay, expected arrival time, contact information, and other details deemed necessary by the Facility.

A request to extend the stay shall be treated as a new application.

Personal information will not be disclosed to third parties unless required by law or deemed necessary to protect life, safety, or property.

Article 3 (Establishment of Contract and Reservation Deposit)

An accommodation contract is deemed concluded when the Facility accepts the application for accommodation.

A reservation deposit may be required. If it is not paid by the specified deadline, the reservation may be cancelled.

Reservation deposits will be applied to the accommodation fee. In the event of cancellation, the cancellation policy will apply.

Article 4 (Refusal or Cancellation of Accommodation)

The Facility may refuse or cancel an accommodation contract for any of the following reasons:

- When a guest is likely to violate laws or public order
- When the guest has a contagious disease, or is deemed a risk to health or hygiene
- When criminal groups or individuals associated with anti-social forces are identified
- When disruptive behavior or acts causing significant inconvenience to other guests or staff are observed
- When accommodation becomes impossible due to natural disasters, malfunctions, or unavoidable circumstances
- When the guest does not comply with the Facility’s rules and regulations

Article 5 (Cancellation by the Guest)

Guests may cancel the accommodation contract by notifying the Facility.

Cancellation fees shall follow the Facility’s cancellation policy.

If a guest does not arrive by 9:00 p.m. on the day of arrival (or 6:00 p.m. for plans including dinner) without prior notice, the reservation may be treated as a voluntary cancellation.

Article 6 (Payment of Accommodation Charges)

Accommodation charges and other fees must be paid by the methods designated by the Facility by the time of check-out.

If the guest does not stay after the room has been made available, the accommodation fee will still be charged.

Article 7 (Hours of Use for Guest Rooms)

Check-in and check-out times shall follow the Facility's rules.
Additional charges may apply for use outside these hours.

Article 8 (Compliance with Facility Rules)

Guests must comply with the Facility Rules established by the Facility.

Article 9 (Entry into Guest Rooms)

The Facility may enter guest rooms without prior permission in the following circumstances:

- For cleaning, towel replacement, garbage disposal, and general housekeeping
- For inspection, repair, or maintenance of equipment, furnishings, plumbing, electrical systems, or air-conditioning
- When required for safety, legal compliance, or in response to reports of disturbances
- When it is necessary to confirm the safety or condition of the guest
- In cases of fire, power outages, water leaks, or other emergencies

Article 10 (Compensation for Damages and Prohibited Conduct)

Guests shall compensate the Facility for any damage caused intentionally or negligently.

Smoking is prohibited anywhere on the premises of the Facility, both indoors and outdoors, except in designated areas.

If smoking, smoke odor, or burn marks are detected in prohibited areas, the Facility will charge the actual costs of deodorization, cleaning, replacement of damaged items, and compensation for revenue loss during room outage. Professional deodorization service fees (from ¥40,000) and business interruption compensation (from ¥22,000) will be charged through the guest's credit card company.

Article 11 (Liability and Disclaimer)

Guests are responsible for managing their valuables. The Facility does not offer safekeeping services.

If the Facility is unable to provide the reserved room due to reasons attributable to the Facility, alternative arrangements or refunds will be offered.

Due to the structure and environment of the building, insects may occasionally appear. The Facility cannot compensate for any inconvenience or psychological impact resulting from insects. Guests are requested to handle minor removal by themselves.

Article 12 (Miscellaneous Provisions)

If any part of these Terms is deemed invalid, the remainder shall remain in effect.

The Facility may revise these Terms, and revisions shall take effect when published on the Facility's website.

These Terms shall be governed by Japanese law. Any disputes shall be subject to the exclusive jurisdiction of the Takamatsu District Court or Takamatsu Summary Court.

Supplementary Provision

Effective Date: 16 December 2025

Facility Rules (English Version)

These rules are established under Article 8 of the Accommodation Terms to ensure guest safety, comfort, and the public nature of the Facility. Failure to comply may result in refusal of stay or use of Facility services, and compensation may be requested when damage occurs.

Fire Safety Rules

- Do not use cooking appliances in guest rooms, except those installed by the Facility.
- Smoking is prohibited anywhere on the premises of the Facility, both indoors and outdoors, except in designated areas. Charges will apply for deodorization and restoration if smoking is detected.
- Do not use fire-producing items such as fireworks, incense, or candles.

Lithium Battery Charging Safety

- When charging devices containing lithium-ion batteries (mobile batteries, e-cigarettes, electric bicycles, e-scooters, cameras, etc.), always place them on a hard, non-flammable surface.
- Never charge such devices on or near flammable materials such as bedding, sofas, carpets, clothing, or paper.
- If abnormal heat, odor, or swelling is detected, stop use immediately and contact staff.
- For safety reasons, staff may enter the room to halt charging if a hazard is identified.
- Refrain from charging devices while sleeping or out as this may cause a fire. If we find that devices are being charged while you are out, we may stop charging them.
- The Facility may request that charging be discontinued if a fire hazard is suspected.

Security Rules

- Lock your room when leaving and secure interior locks when inside or sleeping.
- Do not allow visitors to enter the guest room.
- Report any suspicious activity to the staff immediately.

Payment Rules

- Full accommodation charges must be paid at check-in unless otherwise specified.
- Payments for services or purchases within the Facility must be settled at the time incurred.
- The Facility does not offer money exchange or payment on behalf of guests (e.g., taxi fares, tickets, shipping fees).

Prohibited Conduct

- Bringing items likely to disturb other guests:
 - Pets
 - Explosives, flammable liquids, or hazardous materials
 - Items with strong odors
 - Firearms or swords without permission
 - Excessive quantities of luggage or goods
- Gambling, loud singing, musical instruments, or any behavior disturbing others
- Use of guest rooms by non-registered persons
- Business activities, solicitation, or unauthorized commercial photography

- Misuse or unauthorized relocation of Facility equipment
- Leaving personal belongings in hallways or common areas
- Entering restricted areas such as rooftops, mechanical rooms, warehouses, staff corridors or emergency stairs, unless there is an emergency or unavoidable circumstance.
- Minors staying without parental consent
- Damage, contamination, or loss of Facility property due to negligence or misuse